

## Our Support Services and Programs

Being a university student is certainly exciting, but it's not without its challenges. With our range of student-focused academic pathways and support programs, support is always on hand.

### Aboriginal Education Centre

A support hub for Aboriginal and Torres Strait Islander students.

[federation.edu.au/aec](http://federation.edu.au/aec)

### Libraries

Welcoming spaces for groups and quiet study, our virtual library gives access to print books, ebooks, journal titles and streamed videos.

[federation.edu.au/library](http://federation.edu.au/library)

### Counselling

All students are welcome at our free and confidential counselling service.

[federation.edu.au/counselling](http://federation.edu.au/counselling)

### Chaplaincy

Chat with a chaplain for spiritual and pastoral care support, or any practical matters to do with university life.

[federation.edu.au/chaplaincy](http://federation.edu.au/chaplaincy)

### Support for students with disabilities

We want everyone to have full access to all our programs and facilities. If you need any help, just get in touch with our Disability and Learning Access Unit.

[federation.edu.au/disability](http://federation.edu.au/disability)

### Student careers and employment

The Careers and Employability team offer a range of events, programs and services enabling you to find work while you study, gain valuable work experience, plan for your future career and enhance your employment prospects.

[federation.edu.au/studentcareers](http://federation.edu.au/studentcareers)

### Student Advisory Service

If you have concerns about your education at Federation.

[federation.edu.au/studentadviser](http://federation.edu.au/studentadviser)

### Elite athlete, coach and performer university program

Our service lets you make flexible study arrangements so you can excel in both higher education and your sporting and performance goals.

[federation.edu.au/elite-athlete](http://federation.edu.au/elite-athlete)

### International Student Support

A hub for international students. We run English language practice, social activities and excursions, cultural celebrations and personal welfare support.

[federation.edu.au/international/student-support](http://federation.edu.au/international/student-support)

### Bookstores

Find the book you're after at the Berwick, Gippsland, Horsham and Mt Helen campuses.

[federation.edu.au/bookshop](http://federation.edu.au/bookshop)

### Children's centres

Federation Children's Centres offer a caring and supportive environment with flexible and stimulating learning experiences. Childcare and kindergarten programs are available for children up to 5 years. An environment for children to learn, explore and play. A number of external childcare centres are located within a short distance of the Berwick, Horsham and Brisbane campuses.

[federation.edu.au/childrens-centres](http://federation.edu.au/childrens-centres)

### Student Health

Health Centres are located on site at our Berwick and Mt Helen - Ballarat campuses, and a campus nurse at our Gippsland campus.

[federation.edu.au/health-centre](http://federation.edu.au/health-centre)

### Student Academic and Study Support

Our Student Academic and Study Support programs (SASS) provide support for each stage of your university experience.

- **FedReady** prepares you for study.
- **Mentor** program helps you settle into your university life.
- **PASS** is a study group of your peers to share knowledge and support.
- **ASK** is a group of skilled students ready to answer your questions.
- **Online tutoring** is free via Studiosity.
- **Learning Skills Advisors** provide individual and group study support.
- **Study Skills** website offers a range of free online resources.
- **Student blog** is where students share their study experiences and tips.
- **SWOTVAC** study day is run each semester with PASS and stress-busting activities.

[federation.edu.au/sass](http://federation.edu.au/sass)

### Student HQ

Student HQ provides support to future and current students, in person, online or over the phone. It is one central location on each campus where you can visit to get any assistance you need relating to your studies.

Phone **1800 FED UNI**

Monday to Friday 9am – 5pm

email: [info@federation.edu.au](mailto:info@federation.edu.au)

[ask.federation.edu.au](http://ask.federation.edu.au)

## Scholarships and Grants

We offer a range of scholarships and grants to reward academic achievement, help students in financial difficulty and assist with some of the extra costs of studying. Students at all campuses and study levels are able to apply – to check out the full range of support we offer, head to [federation.edu.au/scholarships](http://federation.edu.au/scholarships)



"The Aboriginal Education Centre's Deadly Scholarship has provided me with the means to afford much needed equipment for my Bachelor of Fine Arts. I am very lucky to have been given the opportunity. Without it, everything would have been harder."

**Mitchil Harding**  
Bachelor of Fine Arts

